

CRHC Critical Access Hospital Profile

Spotlight on: Holyoke, Colorado

Melissa Memorial Hospital

The Colorado Critical Access Hospital (CAH) Program is administered by the Colorado Rural Health Center (CRHC). The Colorado CAH Profiles have been developed to inform, update, and share the successes and challenges of all CAHs in Colorado.

Mission:

The mission of East Phillips County Hospital District, dba Melissa Memorial Hospital is a healthy community in which there is efficient, quality medical care within available resources.

County: Phillips
Address: 1001 E. Johnson Street
 Holyoke, CO 80734
Phone : 970-854-2241 **Fax:** 970-854-3821
Web Site: www.melissamemorial.org



Quick Facts

CAH Certification

Date:
August 2000

Chief Executive Officer:
John J. Ayoub, FACHE

Chief of Medical Staff:
Dr. Dennis Jelden

Board Chair:
Steve Young

Employees: 98

City Population: 2300
Service Area

Population: 3500

Owned by:
East Phillips County
Hospital District

Hospital Beds: 15

Trauma Level: IV

How Has CAH Status Affected the Hospital?

	2 yrs prior to CAH	2 yrs after CAH
Average Daily Census	4.8	4.56
Operating Margin	-0.88%	0.27%
FTEs	76	67
Medicare Charges	\$3,043,832	\$3,493,620
Medicare Acute ALOS	2.72	2.97

A study was conducted for 10 Colorado CAHs comparing data from two years prior to conversion to two years after conversion. Results revealed that on average for the 10 hospitals:

- Gross Medicare revenue increased by 29%
- Net Medicare revenue increased by 45%
- Patient service margin increased by 2.71%
- Swing bed discharges increased by 26%
- Swing bed patient days increased by 49%
- Number of employees decreased by 3 FTEs

This information was extracted from the Colorado Health and Hospital Association's DATABANK system.

Network Development Affiliate:

Banner Health System/North CO Medical Center - Greeley, CO
 Provisions Included: Patient Transfer, Trauma Program Oversight, Quality Improvement and Credentialing

CAH Technical Assistance Grant History

- August 2001:** Hired consultant for two interim cost reports, final report and an inventory evaluation to confirm accuracy.
- January 2002:** Review of chargemaster, billing procedures and overall reimbursement.
- January 2003:** Utilized funds for physician recruitment and retention.
- EMS July 2003:** Conducted Pediatric Education for Prehospital Professionals (PEPP) training for 25 students, including textbooks and ALS newborn manikin.
- EMS January 2004:** Provided training for volunteer and current EMT to comply with modified scope of practice.
- April 2004:** Purchased a new Xray system allowing digitizer scanner transmission.
- November 2005:** Carried out a collaborative health needs survey and developed community education programs based on survey responses.
- November 2006:** PYXIS dispensing system set-up services; PYXIX start-up training for RNs; P&T meetings.
- November 2007: Mock survey; interim cost report; planning for Electronic Medical Record

The Colorado Rural Health Center (CRHC)

The Colorado Rural Health Center (CRHC) is a diverse mix of people, programs, and places interested in Colorado's rural healthcare. The Center's mission is to enhance healthcare services by providing information, education, linkages, tools and energy toward addressing rural healthcare issues. The CRHC serves as the State Office of Rural Health, yet remains an independent, non-profit organization.

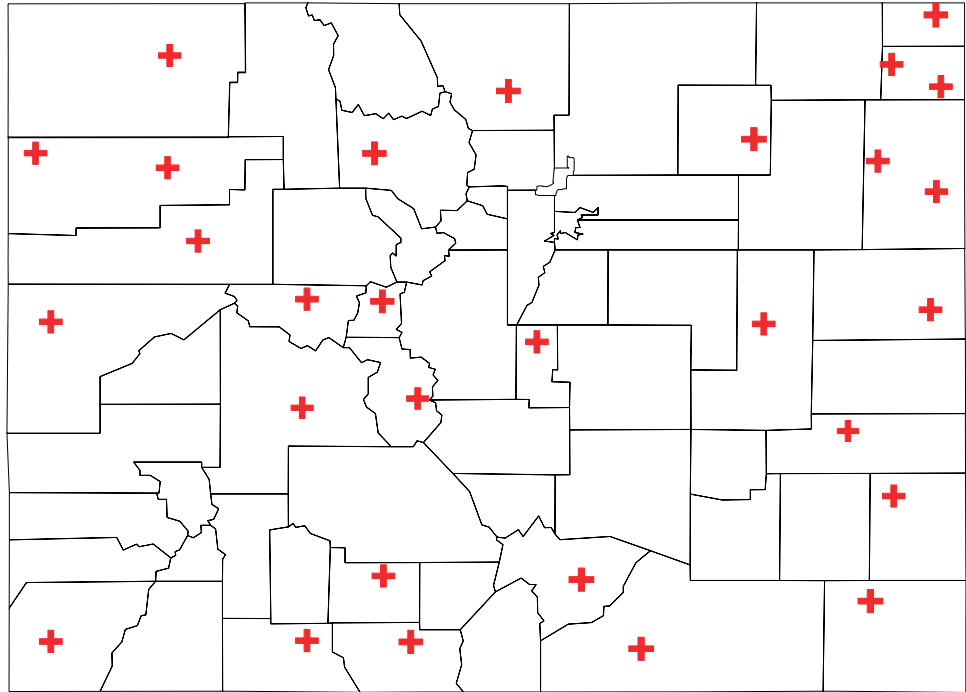
Colorado Critical Access Hospital Program

The Critical Access Hospital Program was created by Congress in 1997 to help alleviate the negative impact the Balanced Budget Act had on the fragile rural healthcare delivery system. A small, rural hospital, with no more than 25 beds (any combination of acute or swing), providing emergency care, and not located within 35 miles of another hospital, can qualify for CAH status and receive cost based reimbursement for all Medicare patients.

The Center is the recipient of the Rural Hospital Flexibility (Flex) Grant, which provides federal funding to administer the CAH program and to assist the CAHs with issues related to quality improvement, emergency medical services, and network development.

At least one half of the Flex grant funds are dispersed to the hospitals each year through the Center's CAH technical assistance grants.

There are currently 29 CAH's in Colorado. For more information about each CAH, [click here](#) or go to www.coruralhealth.org.



Exciting News from Melissa Memorial Hospital !

A variety of new services have been added and others will be added soon to Melissa Memorial, including:

- **Nuclear medicine** is now available twice a month and an allergist is available once a month
- **Diagnostic Services** including: ultrasounds, echocardiograms and gastrointestinal X-rays
- **Surgery** - laparoscopy, gastroscopy, and colonoscopy
- **8-Slice C.T. Scan** unit now on site; weekly mobile MRI, Ultrasound, Dexascan, and Nuclear Medicine
- **Telemedicine** is a part of High Plains Rural Health Network's Telemedicine Network
- **Teleradiology** transmits x-rays, ultrasounds and C.T. Scan films to referral radiologists for same day consultation
- **Emergency Services** are available through 2 ambulances 24 hours a day, 7 days a week, and North Colorado MedEvac's emergency helicopter is an hour away when an emergency occurs
- A full service **Laboratory** is open from 7 a.m. to 5 p.m. Monday through Saturday and 24hr. on call
- **Cardiac Rehabilitation** center continues to serve post-heart attack, bypass, angioplasty patients, and provides stress-testing and instruction in cardiac risk-factor modification
- **New Facility**—a beautiful 48,500 sq.ft. healing environment with a Rural Health Clinic connected.
- **Occupational and Physical Therapy** is available to patients on a daily basis.



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