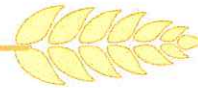


Colorado Rural Health Care

GRANT PROGRAM



FINAL REPORT TEMPLATE

This form must be signed and returned with the Grant Report Narrative. Please complete and return this report by June 30, 2010. No further grant requests from your organization can be considered until this report has been completed and returned.

Name of organization reporting: San Luis Valley Community Mental Health Center

Dates covered by this grant: July 1, 2009 to June 30 2010

Executive Director: Fernando A. Martinez

Phone and Email: 719-587-3671 fmartinez@slvmhc.org

Contact person: (If different from Executive Director) Clarissa Woodworth

Title: Director of Program Development

Phone and Email: 719-587-6967 / clarissa@slvmhc.org

Mailing Address: 8745 County Rd 9 South

City/State/Zip: Alamosa, CO 81101

Fax Number: 719-589-3671

Amount of Grant: \$30,546

Purpose of Grant: To enhance our capacity to provide accessible, timely outpatient primary care services. Our request includes funding to purchase equipment, information technology, staff training and education. We have \$34,050.00 in-kind for IT installation/set-up/training and 15 laptops/cases and wireless phone cards.

I. NARRATIVE (maximum of 3 pages, exclusive of photographs and testimonials)

A. Results/Outcomes

1. Please describe the progress made toward the stated goals and objectives related to this specific grant.

Progress Report for 2009 Colorado Rural Health Care Grant:

The purpose of the 2009 funding was/is to strengthen the SLV Mental Health Centers capacity to provide evidence-based, accessible, and timely mental health outpatient services to the six counties of the rural San Luis Valley. Our objectives are to support implementation of evidence-based practices with education and information technology. The action steps are to provide equipment and technology to Center offices and providers across the Valley to enhance mental health integration efforts and electronic data collection for evidence-based practices.

- 35 tablets will be purchased, set-up and staff trained in usage for admission process and quarterly with clients to enhance evidenced based practice. Implementation is planned for January 2010. Our plan to purchase 35 tablets and train staff to use tablets with clients to collect data during admission process and for quarterly survey's data collection has changed slightly with the pilot. *We initially purchased a couple of tablets and found that they were not as client-friendly/ user friendly (compatibility with our EHR) as we had hoped. We then bought 1 laptop/tablet style and found that this machine to be more client-friendly and more appropriate for staff who are working in outlying areas and homes.*
 - Purchase 35 signature pads and train staff to use pads with clients to collect signatures during admission process. 35 e-signature pads will be purchased, set-up and training completed. Implementation is planned for January 2010. *We bought 5 pads during our pilot and have found that while they work in the larger office they are not as adaptable to our outlying services i.e., outreach, homes and schools. We contacted CRHC staff and were able to purchase digital pens instead. We bought 25 digital pens and staff are very happy with the results!*
 - Training for 12 staff on 3 evidence-based practices/12 staff will acquire skills to implement evidence-based practices. May 30, 2010. *We have sent 8 staff to evidence-based training this February/March and then sent 4 more staff in May (the first half) to a Dialectical Behavioral Training.*
 - Attend Unicare Electronic Health (EHR) Records Conference. EHR Implementation Team will acquire skills to support, integrate and upgrade EHR. May 30, 2010. *We sent staff to the Unicare Electronic Health Records Conference in February. They learned much about upgrades, new processes.*
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2. What difference did this grant make in your community or neighborhood and for the population you are serving? Please discuss evidence of effect (e.g. numbers served, demographic information, community indicators, outcomes, client satisfaction survey results, etc.). *Note: If you have evaluation materials that document outcomes and impacts of your work, feel free to attach in lieu of answering this or other questions.*

Outcomes have already been numerous.

- After attending the evidence-based training/EHR staff came back more motivated, knowledgeable about our systems and upgrades.
- We are more able to use our new system to produce more timely and accurate client data, client billing statements, and fee collection.
- The digital pens have already made a positive impact on clinician's efficiency and client care—with user friendly equipment.
- The increased outreach and outlying staff have been able to spend more time with clients and less time back in the office typing in notes.

3. Describe collaborations, if any, related to the work funded by this grant and how it impacted your efforts.

The funding helped us to integrate our services by allowing staff to co-locate in schools and medical clinics.

B. Photographs and Testimonials

2. Please provide an example of a success story that demonstrates the benefit of the project to your community.

The data pen has helped me to do my job in a more client-sensitive manner. There are many times when entering information directly into the computer during a session, whether it is at a client's home or in the office, just doesn't feel appropriate. I work with small children and their families and they need my direct attention when we're working together. The pen allows me to take down important data, document observations, and record information I might otherwise forget, without interfering with the clinical process. I can take it anywhere and use it in almost any setting. The pen has also been beneficial to me because it is easy to transfer writing to text, then copy and paste it into a variety of documents. I find myself using it more and more, and I haven't even taken advantage of some of its special features, like translation to or from a foreign language and the audio recording and playback. My pen has become a valuable part of my work place technology. Carol Chrysler, Clinician

I found the Profiler User's Conference very instrumental in getting together with users from all over and gaining insight and learning from their trials and gains with the system. I highly recommend the continued presence of users at the conference. Thanks Brenda Quintana - Data Coordinator

C. Future Plans

1. What are the plans for sustaining the impact of the use of these funds?

We continue to use and train staff on the technology, those who attended the various training on our EHR/evidence based practices are training staff. We will be setting aside funding each year to continue to upgrade.

2. What plans do you have to communicate your outcomes and lessons learned with others?

We are involved in various committees in our mental health collaborative and share outcomes monthly.

- 3. If you have identified areas where increased collaboration between organizations or sectors would lead to increased positive outcomes for your constituents, briefly describe your ideas.

This is an area we continue to work on. We are integrating services in medical, school settings and have begun working as a collaborative in a Hi-fidelity Wrap team funded by our county HB 1451. We are also involved in the CORIO Initiative.

D. Other Comments

- 1. Please share with us any recommendations you have for our grant making or reporting process.

I found your grant expectations/materials clear and easy to understand. Your staff is very professional. Thank-you for your funding.