

Colorado Rural Health Care

GRANT PROGRAM



FINAL REPORT TEMPLATE

This form must be signed and returned with the Grant Report Narrative. Please complete and return this report by June 30, 2010. No further grant requests from your organization can be considered until this report has been completed and returned.

Name of organization reporting: Plains Medical Center, INC

Dates covered by this grant: from 07/01/2009 to 07/31/2010

Executive Director: Morgan Honea

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Contact person: (If different from Executive Director) Victor Rodriguez

Title: Finance Director

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Mailing Address: PO Box 1120

City/State/Zip: Limon, CO 80828

Fax Number: (719) 775-8626

Amount of Grant: \$48,000

Purpose of Grant: Purchase mobile dental equipment, purchase Behavioral Health furniture for office and remodeling of 2 administrative offices.

I. NARRATIVE (maximum of 3 pages, exclusive of photographs and testimonials)

A. Results/Outcomes

1. Please describe the progress made toward the stated goals and objectives related to this specific grant.

Objective 1: Purchase of Mobile Dental Equipment

Proposed dental equipment was purchased and dental services began at the Flagler facility on January 20, 2010. These services have been well received with serving 68 patients for 82 encounters. (No services available April or May due to medical leave by provider). Of the patients seen: 54% MCD/CHP+, 29% uninsured/sliding Fee and 17% private insurance for total charges equaling \$26,787.00.

The new copier was purchased in August 2009, which improved the clinics capability of making professional appearing copies of insurance cards, patient charts, patient education materials and other office forms as needed. Additional lap tops were purchased to provide a more efficient work flow with the EMR. A insurance/credit card scanner was purchased to allow for electronic copies of insurance cards, drivers license etc.

Objective 2: Renovation of Two Flagler clinic Administrative Office Space in Support of Dental and Behavioral Health Services:

PMC did purchase the Behavioral Health furniture as requested resulting in a more inviting and comfortable area for the Behavioral Health providers to meet with their clients PMC did purchase the Behavioral Health furniture as requested resulting in a more inviting and comfortable area for the Behavioral Health providers to meet with their clients

Recognizing the need to increase dental services at the Flagler facility, other renovations were put on hold while PMC successfully secured funding to purchase and equip a 30 x 54 modular dental suite with four operatories. The restoration funding requested by CRHC was used to provide the changes needed to allow the modular building to be placed adjacent to the current facility. Construction has begun with a completion date of October 1, 2010.

2. **What difference did this grant make in your community or neighborhood and for the population you are serving? Please discuss evidence of effect (e.g. numbers served, demographic information, community indicators, outcomes, client satisfaction survey results, etc.). Note: If you have evaluation materials that document outcomes and impacts of your work, feel free to attach in lieu of answering this or other questions.**

The Colorado Rural Health Center funding has helped PMC to implement Behavioral Health and Dental services to residents in Kit Carson County that are served by the Flagler clinic. Prior to receiving the funding residents had to travel 30 to 50 miles to obtain both services. Bringing the dental services to Flagler has made for easier access for clients that have children on Medicaid and/or CHP+. There are no Medicaid dental providers within a 50 mile radius of Flagler, PMC is able to provide this service to those in need as well as providing a sliding fee financial assistance program to those whose income is at 200% FPL or below. PMC's 2009

UDS report shows that 55.86% of the patients seen at the health center are at 200% or below the FPL. In 2009 PMC also saw an increase in its uninsured from 22% to 25.91%

This dental clinic will increase PMC's capacity to continue with its contractual agreement with Valley Wide Health Center to provide services to the Migrant Health Worker Program that is available in Burlington.

During this grant period the Behavioral Health providers have seen: 103 patients for 297 encounters with a mix of 12% MCD/CHP+, 22% MCR, 11% uninsured/sliding fee and 55% private insurance.

Beginning January 20, 2010, PMC implemented dental services at the Flagler clinic one day per week with mobile dental equipment. PMC has served 68 patients for 82 encounters with a mix of 54% Medicaid/CHP+, 29% sliding fee/uninsured and 17% private insurance. (Due to a dental providers medical emergency, dental services were not available in April and May, resumed in June).

3. **Describe collaborations, if any, related to the work funded by this grant and how it impacted your efforts.**

Working on the dental project has increased PMC's collaboration with the Town of Flagler. Together the two entities have worked to bring the additional services to the community. The Town of Flagler waived all utility "hook-up" fees for the modular. The Town of Flagler is committed to economic development in their area including offering free land to anyone that would like to start a new business. The Flagler community demonstrated its continuing support to PMC with this construction project.

The Behavioral Health Director has established collaboration and continues same with the Flagler School Administration.

PMC has a long history of working with Kit Carson Public Health working together at health fairs and other community events by sharing staff and resources..

B. Photographs and Testimonials

1. **Please provide any photographs or testimonials that demonstrate the impact the project has had on the community. Not available at this time**

2. **Please provide an example of a success story that demonstrates the benefit of the project to your community.**

PMC provided emergency dental services to a client at the Flagler clinic that was in extreme pain related to an oral health issue. This patient was originally unaware that there were dental services available in his community and was afraid he was going to have to travel to Burlington or the Denver area to receive treatment. He was very thankful to the staff that they had seen the need to

bring dental services to the area which resulted in him receiving emergent, affordable dental care in his home town.

C. Future Plans

1. **What are the plans for sustaining the impact of the use of these funds?**

In May 2010, PMC hired a full time Dental Director with 5 years of Community Health Center experience. This experience will assist PMC with further development and implementation of the dental program and work towards integrated health for all patients of the health center. The Dental Director has evaluated the current Dental Program and has developed an 18 month work plan that includes staffing and equipment needs to support the dental program.

PMC will increase the days of operation to meet the needs of the community. The dental staff will provide outreach at community events, through the school by providing oral health education to the students and their families and educating about the importance of oral health care.

2. **What plans do you have to communicate your outcomes and lessons learned with others?**

Will share at conferences and other public meetings as appropriate.

3. **If you have identified areas where increased collaboration between organizations or sectors would lead to increased positive outcomes for your constituents, briefly describe your ideas.**

PMC has increased its collaborative efforts with Kit Carson Public Health by jointly providing free cholesterol , glucose and blood pressure screenings at health fairs and other community events. PMC and Kit Carson Public Health have agreed to share staff and resources as needed to provide these screenings and patient education materials. PMC also collaborated with Valley Wide Health Center and Kit Carson Public Health to provide dental screenings to the Migrant Health Worker program in Burlington, CO on July 27, 2010. Those clients identified as needing additional work will be referred to PMC's dental program for their treatment plan.

PMC has recognized that working with the Public Health Entities in its service area allows for greater outreach activities and encourages further collaborative efforts that include the sharing of resources and staff to improve the health of all those living in our service area.

D. Other Comments

1. Please share with us any recommendations you have for our grant making or reporting process.

II. FINANCIALS

1. Please provide income and expenditure information compared to the approved budget for that project or program. If there are any major variances, please explain.